

SPEAKER BIOGRAPHY



Jeremy Springall
Senior Vice President, SITA AT BORDERS

Jeremy joined SITA in April 2016 and leads the SITA AT BORDERS business which focuses on border management and facilitation. Previously Jeremy ran the systems integration business of SITA delivering some of the industry's most complex airport and border management projects globally.

Prior to joining SITA, Jeremy was Vice President and Business Unit Leader for the Oil, Gas and Transportation business of CGI, and previously ran the global transportation business of Logica who CGI acquired in 2012. Jeremy has significant experience with both governments and the broader air transport industry. Jeremy is based in London.

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Sumesh Patel
President, Asia Pacific, SITA

Sumesh was appointed President, Asia Pacific in January 2017. He is responsible for developing and driving the strategic direction of SITA in the region. Sumesh is a global leader in the air transport industry with decades of experience working with airports, airlines and governments across the world. Prior to this role, he was Vice-President of Business Management, Asia Pacific at SITA. He has guided teams in the design and implementation of major IT initiatives to meet the exacting needs of Asia Pacific's leading airlines and airports.

He has a broad experience working with customers and a deep knowledge of the air transport industry in Asia Pacific. Sumesh holds an Executive MBA from the National University of Singapore, and is based in Singapore.

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Andy Smith
Director, Government & Industry Relations, SITA AT BORDERS

Andy has been delivering IT and Telecommunications solutions to the aviation sector for over 25 years. Joining SITA in 2007, Andy has focused on driving innovation and collaboration for airlines, airports, and government bodies. Since 2012 Andy has represented SITA's Government, Security and Border Management business.

In addition to promoting the effective use of passenger data, pre-clearance, risk assessment, border management and biometric solutions, Andy continues to champion the collaboration of all stakeholders within the transport industry, with a focus on the passenger experience. After 5 years concentrating on the European market, Andy now supports SITA's global teams as Subject Matter Expert for Border Management, Immigration and Security solutions. In addition to his role with SITA, Andy is a non-executive Director with the International Border Management and Technologies Association (IBMATA), a not-for-profit organisation that promotes collaboration and cooperation between public and private sector in the border management space.

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PAUL CROSS

Head of SITA Border Management Sydney Practice

Paul is in charge of the SITA Sydney border management function. He has over 20 years of experience in developing and managing Immigration and Border Protection capabilities and has specialized in identity and biometrics.

Paul is a director on the board of the Biometrics Institute and head of the Future Direction Group, which publishes the State of Biometrics Report annually and which developed the Three Laws of Biometrics. He previously established and led the Institute's Border User Group. He has led development and delivery of major national and international border management capabilities, chairing committees responsible for the related policy, development, and operational functions. His background also includes roles with senior executive responsibility for managing security, system development, IT operations, disaster recovery, IT change management, and information management. He has been directly responsible for managing Entry-Exit Systems, border risk systems, and alert list capabilities.

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MICHEAL ZUREIK

Senior Digital Travel Architect, SITA LAB

Michael works for the research and development division within SITA, focusing on digital travel, digital identity, and biometric verification of travelers. Michael is the architect for a series of pilot projects including the Aruba governments DTC pilot using Self-Sovereign Identity. Michael is active with several industry and standards organizations including the IATA OneID task force.

Prior to working for SITA, Michael spent over 20 years working with various departments within Government Canada, including: border control, immigration, civil aviation (AvSec), defence, justice, and intelligence. Michael's business acumen across the travel continuum, combined with his technical expertise, provides insight to government and industry alike. Michael architected several country-level IT systems including entry/exit for Canada, biometric expansion for Temporary Residency Biometrics with remote enrolment, and the 5–7-year border modernisation strategy.

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RICARDO LETOSA

Senior Product Manager, SITA AT BORDERS

Ricardo is a Senior Product Manager for SITA's Border Management solutions. He joined SITA in 2006. Since this time, he has worked with airlines, airports, and governments driving innovation and transformation to improve border security while processing passengers faster and more efficiently.

Ricardo holds a Bachelor in Science (Hons.) in Information Systems from Trinity College, Dublin, and a Masters in Business Administration from IE Business School of Madrid.

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Peck Young Tat

Head Future Ops and Transformation, ICA



Yong Tat has over 12 years of experience as an immigration officer in the Singapore Immigration & Checkpoints Authority (ICA). He currently leads the planning and implementation of ICA's New Clearance Concept for Cargo and Conveyance initiatives, and is in charge of reviewing operational blueprints and masterplans for ICA's checkpoint capabilities. Yong Tat started his career in ICA at Woodlands Checkpoint in 2010, where he was involved in a multi-ministry project to relocate CIQ operations from Tanjong Pagar Railway Station to Woodlands Train Checkpoint.

He has since been through a range of postings, from ICA Ops Management Branch where he handled current operations and doctrine, Ministry of Home Affairs Ops-Tech Group (now part of the Home Team Science and Technology Agency) where he worked on a multi-tiered wireless communications infrastructure for the Home Team. Prior to his current posting, he was an Assistant Commander leading a group of First Response Team officers ensuring the protective security of ICA's sea checkpoints, followed by coordinating & planning the contingency plans for ICA Sea Domain to cope with the COVID-19 .

LAURA SCORRETTI

Senior Specialist Immigration and Border Governance for Asia and the Pacific, IOM

Laura is the IOM Regional Office for Asia and the Pacific Senior Regional Specialist for Immigration and Border Governance. She supports the Immigration and Border Governance portfolios of IOM Offices in the region, by providing guidance to IOM offices and Governments on the formulation and implementation of migration and border policies and activities in line with international standards and best practices in fields such as border security, traveler information and data collection, sharing, analysis and intelligence, visa policy, return, readmission and reintegration.

Before joining the IOM Regional Office in Bangkok, she served at IOM China and IOM Ukraine as Immigration and Border Management Head, as well as at the IOM Regional Office for the Middle East and North Africa.



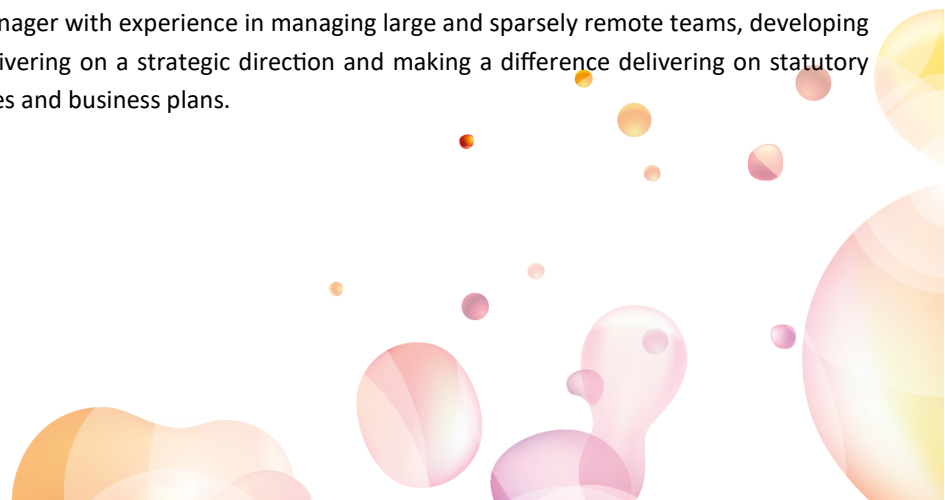
ALVIN RAM

Border Manager, Immigration New Zealand



Alvin is an experienced people leader, competent operational policy advisor and senior practitioner with 16 years New Zealand Government compliance and regulatory leadership experience. Effectively builds relationships across an organization and with multiple external partners to produce meaningful and beneficial results.

He is also a strategic player with political acumen and ability to navigate, interpret and implement legislation and drive programmes that influence priorities and manage multiple demands in sensitive and challenging environments. An effective people leader and manager with experience in managing large and sparsely remote teams, developing and delivering on a strategic direction and making a difference delivering on statutory purposes and business plans.



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SHAAZ HUSSAIN

Chief Deputy Superintendent, Maldives Custom Service

Shaaz has over 20 years of work experience in the Maldives Customs Service, and has established himself as a dedicated professional in the field of intelligence gathering, border protection, and Customs investigation.

He is Currently serving as the Deputy Chief Superintendent, where he successfully led the Intelligence and Special Operations Division, overseeing day-to-day operations and implementing strategies to enhance intelligence gathering mechanisms. His expertise lies in analyzing and interpreting intelligence to identify risks and threats, collaborating with stakeholders, and ensuring the procurement of cutting-edge tools and equipment for effective border protection.

ANDREW A. WYNTER

CEO, Jamaica Passport, Immigration & Citizenship Agency

Andrew is the Chief Executive Officer of the Passport, Immigration and Citizenship Agency (PICA) Since 2016. Prior to becoming the CEO, he was the Senior Director of the Investigation and Surveillance Unit of the Agency. He has also led the agency through the worst pandemic in 100 and the agency is one of the fastest recovery agency in the Government. Before joining the agency, he served in senior capacities in both the public and private sector in areas such as retail, port security, warehousing, supply chain security, airport and guard force management. He has a wealth of experience in the fields of leadership security and risk management.

In addition, he has participated in numerous security leadership conferences both locally and internationally where he has been presenter and guest speaker on wide variety of topics to include as supply chain security, leadership, conducting internal investigation, and border security.



MARK SCHOFIELD

Director, Capability & Continuity Section, Australian Department of Home Affairs

Mark Schofield is currently the director of the Capability and Continuity Section in the Digital Capability Branch in the Australian Department of Home Affairs. His responsibilities include the development and delivery of the Australian ETA App the sole channel for applicants to apply for an Electronic Travel Authority (ETA). Amongst other things, Mark's section is also responsible for managing the contract and relationship with SITA for a number of border-related systems. Previously, Mark managed the Visa and Citizenship Capital Program responsible for the delivery of changes to the Department's visa and citizenship systems.

Mark started his public service career in 1997, holding a number of roles in Australia and overseas processing visas and managing visa systems. Mark holds a Master of Science (Agriculture) degree from the University of Sydney. Mark was born in Sydney and, after living overseas in Madrid and Mexico City, has lived in Canberra since 2004.

