

# Aruba's immigration evolution

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# Aruba (One Happy Island)



- Aruba is located approximately 29KM north of the Venezuelan peninsula of Paraguaná and 80KM northwest of Curacao.
- Aruba measures 32KM in length from its northwestern to its southeastern end and is 10KM across at its widest point.
- Official languages: Papiamentu & Dutch
- Other languages: English & Spanish
- Estimated Population: 106.203



# Purpose and Tasks Inmigracion Aruba

Ensuring optimal border control and verifying compliance with the National Ordinance Admission and Expulsion together with the Admission Decree and associated implementation entry/exit regulations for the benefit of a safe Aruba;

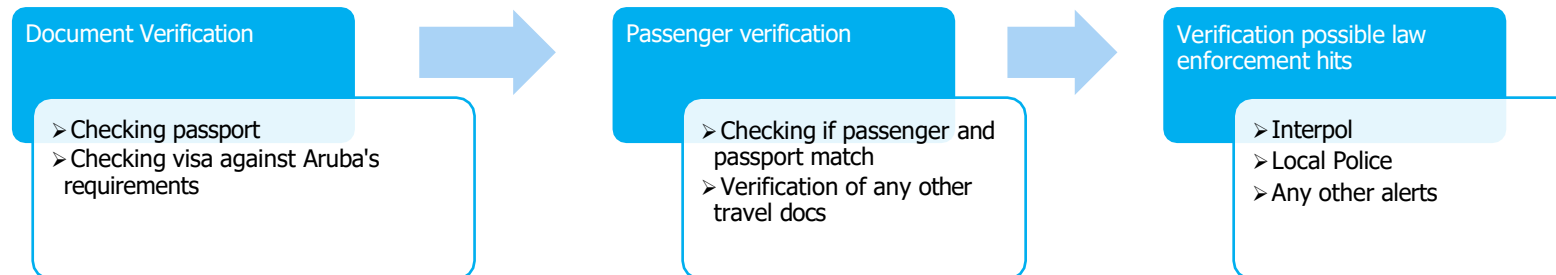
- Checking travel documents (passport, visa, inflight letters) of incoming and outgoing persons for validity and authenticity.
- Clearing passengers in and out.
- Denying access and preventing departure.
- Providing information regarding travel behavior/illegality to other partners.
- Processing requests for required immigration documents, such as tourist extensions, guarantee statements, and “tourist on business”.

# View on passenger flow and animalities



# Current situation.....

- Some processes are still “paper documents”.
- Airport (passenger flow) congestion/ Infrastructure constraints.
- Data privacy legislation constraints.
- High number of inadmissible (INADS)



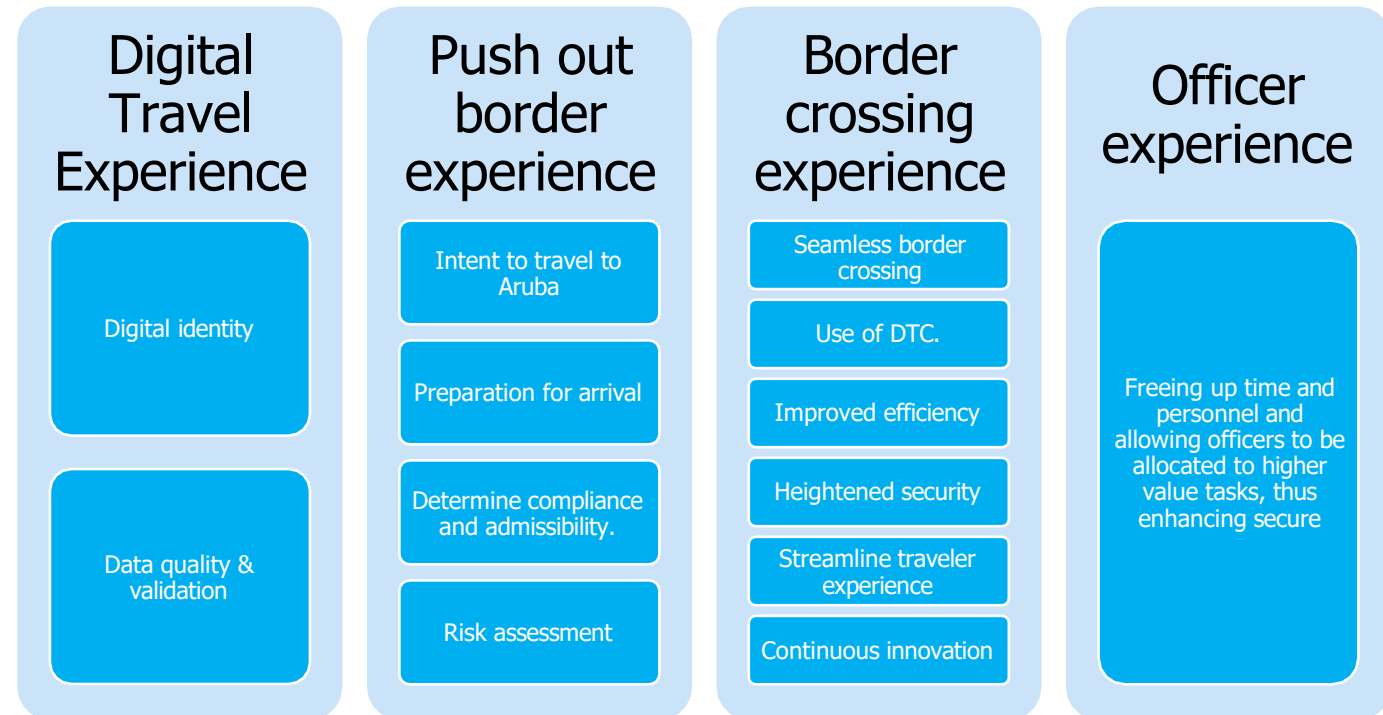
# Developments.....

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- The government of Aruba is committed to realizing its vision for a seamless traveler experience by supporting the next stage of development with further expansion and adoption in the upcoming months.
- Following a series of trials using a digital identity or Digital Travel Credentials (DTC) developed by SITA and another partner, the immigration department hopes to permanently roll out digital identity to verify visitors arriving on the island.
- that the development of Digital Travel Credentials enables passengers to securely create a digital version of their physical passport on their mobile device in line with the International Civil Aviation Organization (ICAO) standards.

# The Layered Approach.....

Aruba immigration with the assistance of SITA has adopted a layered approach to risk management, leveraging innovative technology to manage risk away from our borders. Thus, the modernization of traveler border processing through technology, which will push the border out and enable the effective processing at the border using the new biometric framework.



# Aruba Happy One Pass.....



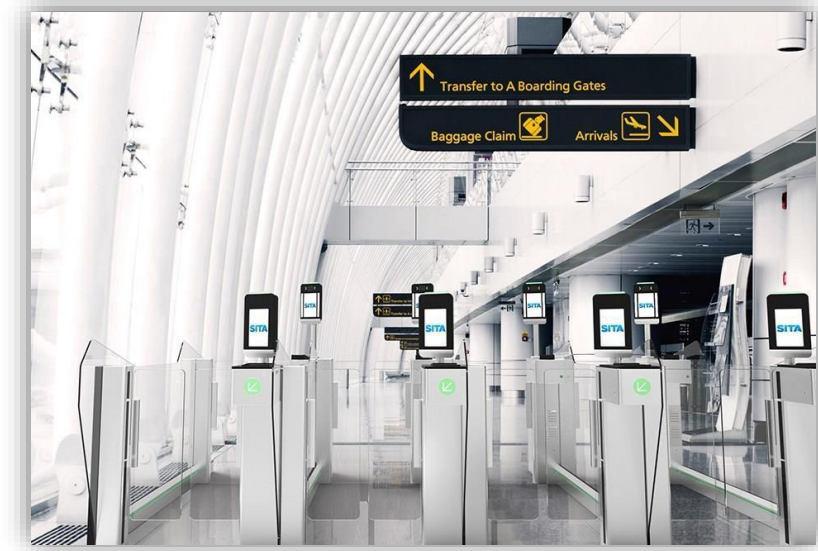
- AHOP (Aruba Happy One Pass) Incorporation of DTC according to ICAO standards. The AHOP app allows travelers to generate their Digital Travel Credentials (DTC) directly on their smartphones. It populates online ED-card identity fields, significantly reducing errors, streamlining the immigration process. The incorporation of biometric data capture will facilitate the traveler's transition through new-generation e-gates, providing an unprecedented level of security and efficiency.
- Passengers arriving at Queen Beatrix International Airport can apply for their travel authorization using a simplified process that eliminates the need to manually enter information from paper travel documents. Using a Digital Travel Credential, passengers can consent to share any of their relevant data directly from their digital wallet on their mobile device to multiple entities across journeys, from the government at the port of entry to other touchpoints such as hotels or car rental.
- Phase 2 of the pilot. Trials with the "Face Pod" (Biometrics)





# This is just the start of our digital transformation journey.....

- Replacement of outdated E-gates.
- Summer of 2024, will mark the installation of new “ABC” E-gates from SITA.
- Aruba Immigration operates its own ED card system, which in the near future will be complemented by the SITA Digital Travel Declaration system to help manage travel declaration submissions from passengers arriving on high risk flights.



# Benefits – Digital Travel Credential.....

For the Aruban Immigration:

- Possibility to pre-screen, carry out the majority of the border control duties before arrival to Aruba. Which leads to the use of biometrics, facial recognition en enhancing with the seamless travel experience at the border.

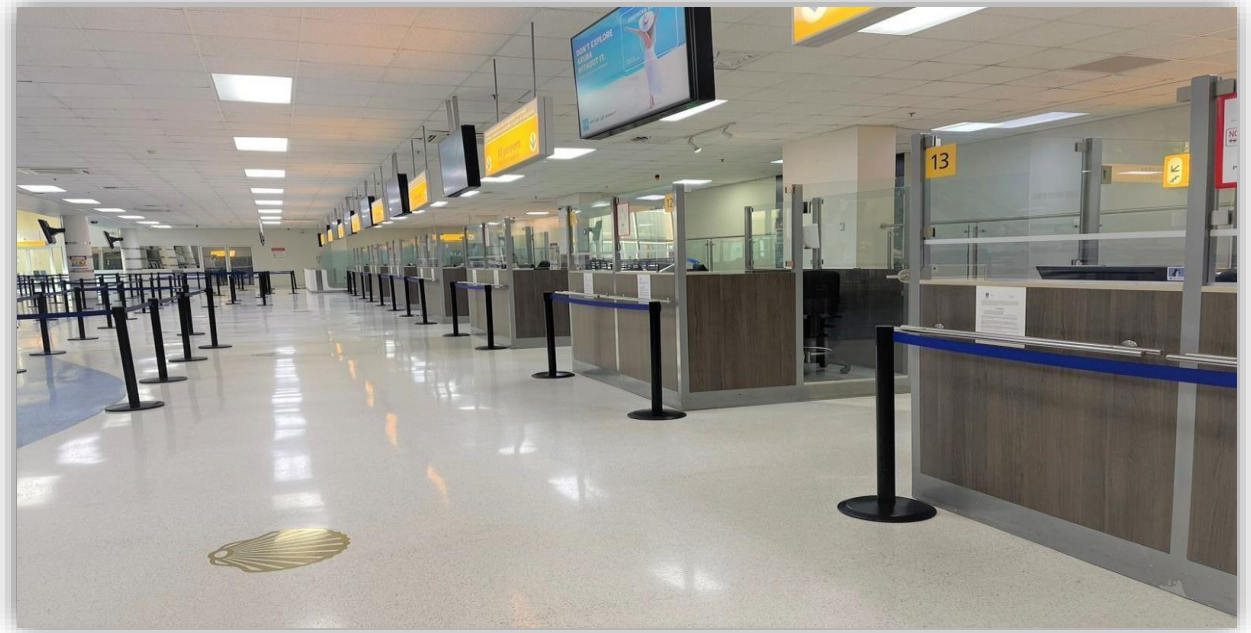
For the traveler:

- Seamless experience begins at booking. Having the assurance of being able to board the flight and eligibility to enter Aruba.



# Preview of the near future.....

- Immigration Aruba is in the beginning phase of the implementation of the SITA intelligence and targeting system.
- Key point in the decision for above system is the ability for the system's compatibility with current software and flexibility to work with other local and international partner systems.



# Summarizing the experience.....

## **Benefits of Aruba's journey**

- Improved efficiency
- Heightened security
- Streamline traveler experience
- Continuous innovation



# Thank You!.....

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**Andrew Hoo**

Interim director of Aruban Immigration

